

## **Homeless Encampment Removal Process**

Residents can report an encampment on city property in the following ways:

- Go to City of Fairfax's website homepage and click on REPORT (middle of page)  
or
- Download 311/Fairfax Resolve app to your smartphone  
<https://www.fairfaxva.gov/government/information-technology/fairfax-city-resolve>

\*Any report should include specific details about where the encampment is located is included in the report. If using the 311 app, you can upload pictures and drop pin to show location of the encampment.

- Call City of Fairfax Police's non-emergency number to report the encampment. The non-emergency number is (703) 385-7924.
- ***The City of Fairfax does not have jurisdiction over encampments located on private land or other public land not owned by the city therefore any removal activities are solely at the property owner's discretion.***

Once an encampment report is received by the city, the City's encampment team verifies the encampment location and initiates clean-up activities. Any encampment site to be removed is posted by city staff with a removal notice.

Most encampment removals will take 5-business days to complete. If high-risk safety concerns are linked to a specific encampment site, the city can activate an expedited encampment site cleanup. Decisions to expedite an encampment site cleanup are made in conjunction with city police and the city manager's office.

Between the time an encampment is reported to the city and the encampment removal is initiated, city staff will request the street outreach team initiate contact with an encampment resident(s), either to initiate linkages to available services or provide the outreach team an opportunity to connect with an encampment resident(s) already engaged in case management services.

The goal is to connect an individual to housing resources whenever possible; current supportive housing options including beds in area emergency shelters are not sufficient to meet the needs for all unhoused individuals.